

Use PACT to assess how well your organisation is responding to climate change and to plan with confidence



Within an organisation, PACT can:

- Clearly identify where a programme is strong and weak
- Produce a tailored action plan and track progress against it
- Improve payback from major investment decisions
- Benchmark performance and track progress over time
- Identify where further support is needed, e.g. from consultancies or experts
- Provide a structure for internal and external reporting
- Support due diligence activity at Board level

Across several organisations (e.g. an improvement network), PACT helps by:

- Assessing where members are strong and weak to help structure best practice exchanges
- Providing benchmarking reports to drive performance among members
- Identifying common needs, to help organisations fill gaps cost-effectively
- Providing evidence to build the confidence of investors, customers and strategic partners

At a strategic level, PACT has been designed from the beginning to support programmes at Industry, Regional, State, National, or International level. It can:

- Identify gaps in capacity across the system as a whole
- Identify where capacity is needed for projects and to what extent it is in place
- Help focus improvement activities on areas of need
- Provide insight into approaches in other parts of the world and in different industries

PACT can be used either at the beginning of the process of improvement or to maintain momentum when a programme is getting stuck. It can be used by:

- **Managers**, to take stock of progress and create evidence-based plans to move forward
- **Directors**, to review progress in one organisation or across several
- **Partnerships**, to identify what each party brings to a project and to fill any gaps
- **Consultancies**, to help in highlighting needs and agreeing a programme of work
- **Researchers**, to structure investigation and to make sense of findings
- **Investors**, to undertake due diligence on investments that face potential climate risks
- **Governments**, to assess climate capacity across sectors and so target policies and resources

PACT was first developed by Alexander Ballard Ltd through the ESPACE Project (European Spatial Planning: Adapting to Climate Events), working with Hampshire County Council, Climate South East and other leading organisations in the climate change field. It is available in versions for responding to climate impacts (adaptation) and for reducing carbon / energy use (mitigation). It has been widely tested in many types of organisation in different countries.

Some user feedback: *'The PACT approach was inspirational in the way it could so rapidly provide a clearly structured analysis of our complex adaptation programme' 'A very worthwhile exercise'. 'The report was positive ... and made constructive recommendations'.*

PACT is underpinned by a well-researched and robust framework with two dimensions

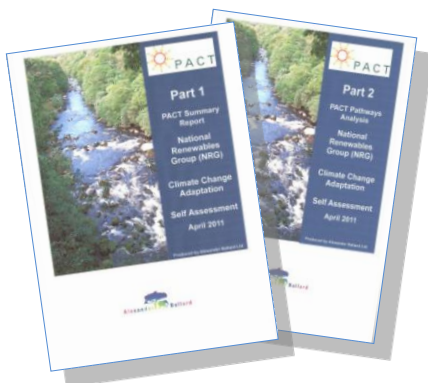


- The vertical dimension shows levels of performance ('response levels') that need to be activated in climate responses.
- The horizontal dimension consists of nine performance 'pathways' that need to be activated to underpin performance at any particular response level.
- Each response level for each pathway comprises a set of 'activities' that our research shows are needed to embed a programme. Activities range from those characteristic of the earliest stages to those that only the most advanced organisations can attempt.

By assessing which of these activities are being undertaken, and which not, PACT can provide an evidence-based assessment of the level reached in your organisation's programme.

The PACT Expert-based Assessment Process

We provide you with an online self-assessment that gives you questions based on the answers you give. You can take as long as you like and consult whoever you like. Our highly-trained and experienced reviewers and moderators use your answers and any comments you choose to make to assess your organisation's capacity, identify its characteristic response pattern and 'transition zone' (where action should be focused) and identify the steps you need to take.



Your PACT Report

This is a detailed and tailored report on the capacity challenges being faced by your organisation and how best to address them in your programme. It comes in three volumes:

1. An overview report that shows the general state of your programme and identifies priorities for action
2. A detailed report that identifies the specific activities that need attention to develop your programme (these can be taken straight into your action plan)
3. A background report on the PACT approach

How else can PACT be used?

Perhaps you are responsible for a programme that covers many organisations, such as suppliers, regions, departments, strategic business units, partners on a crucial project? If so, we have developed a special top level PACT analysis to help you plan your overall programme most cost-effectively. There are various customising options for use by consultancies and others who wish to use their own corporate logos. We also offer a face-to-face PACT review, where the initial self-assessment leads to in-depth discussion of your strategic programme with your senior managers and climate specialists.

A quick and efficient service

Taking a fraction of the time of doing it in-house, PACT frees up your resources for targeted improvement efforts. For prices, please contact David Ballard on +44 1488 686286 or Doogie Black on +44 7752 830371.

For more information see www.pact.co or www.alexanderballard.co.uk

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